

26-1 學校簡介

交換學校為德國巴登符騰堡大學，位於德國南方的小鎮，不同於一般大學的系統，該學校為雙軌大學，企業與學校密切合作，當地學生為通過企業申請後才進入學校就讀，三個月為一學期，第一學期在學校上課，第二學期則到企業工作。國際處提供交換學生選課的學程，全數都為英文授課，依據商管的知識背景與英文能力分成三個級別，我們可以自己選擇級別，並選擇我們想選的課程。

26-2 國外研修之課程學習（課內）

德文課

再去德國前我完全沒有學過德文，學校的德文課是完全符合初學者的程度，從最基礎的發音與問候語開始，雖然德文老師全程都以德文教課，一開始不是很好懂，但他不斷地重複，幾堂課後便能理解，確實讓大家進步得比較快。

酒店管理

在台灣比較少接觸到酒店管理的課程，課程內容以案例分析為主，這堂課的教授本身有建築與酒店管理的專業，因此課程內容著重於飯店的內部設計、風格設計與服務流程的關係，更細膩的討論一個酒店管理者需要注意的細節，在課程的最後我們到一間展示中心參觀，為廠商與飯店業者的平台，在裡面看到各式陳設與酒店趨勢。

跨文化管理

這堂課是與德國學生共同上課，老師除了講課外很重視大家表達觀點，印象最深刻的是某堂課的最後老師提出三個類似文化或習慣的問題，讓大家思考各自國家的觀點，再進行一個類似答辯的小討論，過程中深刻地感受到我對於台灣的樣子很模糊，我們比較少討論文化這件事，而開始認真思考「台灣」這個詞的意義與他在他人眼中呈現的樣貌。

26-3 國外研修之生活學習（課外）

旅遊體驗

旅遊絕對是交換學生生活得一大部分，如何玩得開心又能節省預算是每次旅行前的課題，光是交通就與台灣的旅遊體驗不同，在台灣時三個小時的車程對於我而言已經是長途，但在歐洲地區國與國只要搭車就能抵達，七八個小時的長途巴士是家常便飯。另外，德國的鐵路常讓人摸不著頭緒，誤點是小事，偶爾還有鐵路出現狀況的問題，偏偏他們的廣播只有德文，每當有一棟發生就必須學會觀察，然後鼓起勇氣問附近的人，漸漸從原本遇到狀況很緊張變成冷靜以對，藉著旅遊提升自己的應變能力與解決問題的能力。

獨自生活

離開台灣，也離開家人朋友，來到德國最重要的是學會自己生活，這裡外食又貴又不方便，開始去超市買菜練習自己煮飯，處理銀行開戶、保險，規劃自己的生活，多了很多與自己相處的時間，學著自己面對所有事情外，也感受到生活也能有很多可能很多樣貌。

26-4 交換/研修之具體效益（請條列式列舉）

外語能力提升

無論日常生活或者上課都需要以英文溝通，一開始有些不習慣，但與室友每日相處，國際學生們一起聚會交流，六個月的歷練後，口說與聽力有明顯的進步，可以輕鬆的用英文聊天說笑。

文化交流

選修文化相關課程，可以從課堂老師的介紹中多了解德國文化，課堂的分組報告，在合作過程中會明顯體驗到說話表達方式的不同，尤其是重視邏輯講話比較直接的德國人與通常用語委婉的我們。

當然少不了國際學生間的交流，例如一起晚餐，食物的交流，或者舉辦小活動，有一次的墨西哥派對，大家體驗他們傳統的遊戲，和國際學生相處不只了解不同的文化，更增進彼此的感情，成為像家人般的朋友。

26-5 感想與建議

出國後最重要的就是踏出自己的舒適圈，在這個沒有任何束縛的時間用力地體驗不同的文化，勇敢地做出自己原本不敢做的事，像是獨自的旅行，或者主動開口跟其他人對話，認真的感受與台灣不同的生活，再經歷過後才會收集到獨一無二的故事。

26-6 相片（2~3 張貼進 word 檔案，含說明，並 Email 原檔給國際處承辦人）



Excursion Schaffhausen Group picture



Mexican Party

DHBW located in Ravensburg, a small town in the south of Germany. It's a "Duale Hochschule", they have three months for one semester. The students go to study for three months and change to their company to work for the next three months. Most of the class in their study teaches in German, so the school provides an international program for guest students. In the international study program, every class is in English and they divided into three different levels, some of the core courses we would have classes with German students, some of the courses they only provide for international students. According to our knowledge of business and our interest, we can choose the course we want to join.

I stayed for two semesters, there are two courses I recommended to join. The first one is Hotel Management, I never had a chance to take the courses about hospitality in Taiwan before. During the class we focused on case study and sharing, even though I didn't have any background knowledge of it, I can understand most of it. The professor is a master in architecture and hospitality, so we discuss more how the hotel design and interior design affects the service process in the hotel. It gave me a different point of view to understand why and what a hotel need. Besides, we got a chance to visit "Hotel Kompetenz Zentrum" at the end of the course, which is a place they exhibit different hotel products in each sample room, lobby or kitchen, it's a comfortable place to communicate between producer and buyers, and shows the trend of interior design. The other course I would recommend is the German class. Before I went to Germany, I never study German, it means I'm a beginner without any knowledge. Fortunately, the teacher started with alphabets and basic sentences. We also got some activities like singing and practicing dialogue, I felt like we are back to kindergarten, but it's more fun than only focus on book study. By the way, the teacher only spoke in German during the class, sometimes it's hard for me, but it helped to learn and improve a new language.

Not only the school program but also experienced a different lifestyle is the biggest part of the exchange life. First, I need to solve the problems by myself. I got many things to deal with when I arrived, for example applying a bank account, activating insurance, register in the city and so on. Those are the things I can only do on my own and immediately and all the documents are in English. It forced me to learn and grow fast. Second, English is the only language I can communicate with others there. Either the thing we studied in or our daily chatted with friends everything is in English. Gradually, I felt comfortable speaking English and it's fun to find out I got a different way of thinking when I get used to talking in English. Last but not least, making friends from different countries. Because international spent most of our time together, we made a trip like experiencing Oktoberfest, went out for parties, and chatted having fun in the flat. During the time we learned different cultures from others and became like a big family at the end of the semester.

To sum up, I highly recommend applying for an exchange student. Not only open my horizon, experience cultural differences, but I bring back a bunch of incredible memories.