

學校簡介

奧格斯堡大學在1970建立，是一所相對年輕的大學。其設有法律、商業與經濟、社科...等等八個學院。校區所在位置雖不是在奧格斯堡的市中心，但是交通方便，有直達校園內的有軌電車，校園內做了蠻多綠化、也有一座湖。學校的教室有大片的窗戶，上課彷彿身在室外，上課的時候感覺很有活力。大學周圍居民單純、生活機能也相當方便。

國外研修之課程學習（課內），另外推薦受益最多/最喜歡的課程

我在這裡修習了三門課程，分別是以下：

（一）德文A1.2 Stufe

我選的這堂課是綜合型的，並沒有特別著重聽說讀寫哪部分，授課對象是A1.2等級的，老師以全德文授課，雖然不是每個字都能聽懂，但是大概意思還是能理解。然而，因為是全德文授課，老師解釋新單字的時候都是用德文解釋德文，這對任何以德文作為外語的學習者是很特別的體驗（尤其是初學者），更有趣的是：如果老師解釋過後你還是聽不懂，老師會直接請你查字典，堅持不說英文，一開始有點錯愕，後來想想也是蠻有趣好笑的。

（二）電子商務(英文授課)

此堂有分演講、練習，此堂選課的人數有一百多人，老師選擇了線上的方式，演講的部分：每周請同學自行去Digicampus(課務系統)裡面觀看課程、下載課堂讀物，如果有問題可以在討論版上提出，課程內容算是相當紮實、助教也非常給力。另外練習的部分是將同學四人分為一組，共同為大家複習指定單元、提出相關問題以及個案介紹。因為這堂課的練習有加分，所以我就參加了(參加人數約37人)，也是因此有機會和當地的學生一起組織準備報告。

（三）服務行銷(英文授課)(推薦!!)

此堂有分演講、練習，教學方式也是讓同學自行觀看影片，之後在課堂時間一起討論每周的指定問題，同樣的此堂的練習也是不強制、且不算分數。這堂課每周學習的內容適中，按部就班聽課不會覺得課程太重，另外練習的課程也幫助很多，會讓我們有機會將課堂的理論套進一些案例來做討論。

關於考試：另外想提到一些關於考試的部分，在德國，選了課不代表就要參加考試(語言中心的語言課除外)，在約莫12月中開始註冊你想要參加考試的科目，只有你選的這些最後會進到你的成績單裡面(以上是我有選修、參與考試的課目)。

國外研修之生活學習（課外）

我想就是煮飯、交通工具、不營業的周日、曬太陽

1. 煮飯：

在這裡要省錢，那就必須自己煮飯，所以逛超市也是一個很大的生活學習，觀察別人都買些甚麼、那些東西怎麼料理等等。

2. 交通工具：

在德國各個城市除了DB之外，都有當地的交通系統(電車、公車等)，像是奧格斯堡就是AVV，柏林就是VBB...，所以也算是件一開始有點複雜，但後來覺得蠻有趣的日常。

3. 不營業的周日：

奧格斯堡位於巴伐利亞州，就我所知此州的周日是不營業的，所以周日很適合安排去山邊湖邊走走。

4. 曬太陽：

歐洲人普遍都享受陽光，德國人也不例外，只要有陽光，大家都會出來走走、曬太陽，在這裡的冬天，我也學跟著享受了溫暖的陽光。

交換/研修之具體效益（請條列式列舉）

（一）生活技能(煮食、撿便宜)

國外的外食價格真的不便宜，所以自煮真的是會省很多錢，不得已磨練了煮飯技能。再來歐洲的二手利用算是做的相當不錯，二手商的品項跟規模都很不錯。

（二）規劃(課程、旅程)

因為疫情關係，比起一般的狀態下，課程一定是相對彈性的，那就需要自己好好規畫學習步伐，再加上這裡根本不管你是否出席，只管你最後的考試結果，所以對想要探索歐洲又兼顧課業的交換生來說:時間規劃很重要。

（三）想法、心境

因為自己從來沒有出國過，第一次就是來到遠在9000km外的德國，我其實沒有特別期待甚麼，換句話來說就是甚麼都期待，「世界很大，我想去看看」，因著此念頭，我更懂得去期待、去接受，而後隨遇而安、珍惜當下及已經擁有的。

（四）語言

簡單的招呼、購物日常的德文及上課、與人交流、旅遊使用的英文都有所提升。

（五）風景

看了很多大景。

海外生活期間是否曾遭遇困境，及是否解決問題?如是，請說明如何解決問題;如未解決，請說明事件最大的啟發及思考未來可以怎麼解決?

其實也算不上是困境，只是一些覺得麻煩的地方，其中像是廣電稅的部分，是在德國每個人都需要繳交的(按戶)，信件內容全是德文、詢問當地人後，他們說可以線上填寫，但是我線上填寫完畢後又收到他們說需要再寄一封信件給我，讓我簽名再回寄給他們(此時1月初)...，距離我回寄給他們後已經一個月過去了，我的電子銀行還是沒收到他們扣款(2月初)，扣款聲明是在城市註冊之後三個月一次，所以交換生應該會被扣兩次，這件事到現在還沒有結果(2月底)。

如果再選擇一次，我不會選擇線上填寫，對於第一次繳廣電稅的人，提供扣款帳戶是需要簽名的，所以只要將第一次收到的信封妥善填寫、寄回就好。問當地人他們還真的不見得清楚自己的規範，所以應該要在自行妥善查詢資料做確認。

海外生活期間是否曾遭遇文化衝擊，您如何去面對及適應?

繳稅文化、解約文化、打招呼、別婉轉要勇敢說不(拒絕)，排外眼光。只能說，要自己做好功課、放輕鬆、勇敢做決定、行動。

海外生活歷練是否為您人生帶來不一樣的改變或者個人特質上的轉變，最大的成長是什麼?

我更了解自己的個性，明白每個人想要的都不同，也沒有哪個選項比較高等，有能力做選擇後，只有自己的權重才是最重要的。

您認為獎學金對您海外研修最大的幫助是什麼？有無獎學金是否會改變您的出國計畫？

減輕財務上的負擔，尤其在疫情期間各項花費有更甚(機票更貴、PCR檢測、口罩、防疫旅館...等)、促進課業，因為需要藉由通過課程才能獲得獎學金。若無獎學金，因著我自己的考量，我還是會選擇出國交換，只是需要自己再負擔更多的花費。

感言及心得感想

很感謝家人的支持，尤其在這疫情時期(後疫情時期)，真的很不容易。自己考量出國也有承擔一些心理壓力，在這些過後，處理各種手續、順利出國、適應生活、旅行...，我變得更成熟、勇敢，所以也謝謝自己做了出國交換個決定。

英文心得(包含學校簡介、課程學習、生活學習、具體效益、心得感想等等)

The University of Augsburg is relatively young. It was founded in 1970 and it has eight faculties, which include the Faculty of Business and Economics, Faculty of Law, Faculty of Philosophy and Social Sciences, etc. The location of the University of Augsburg is not really near the city center, but it's still easy to get to. The tram system is convenient, there is a tram directly to the campus. Besides, the view of the university is quite relaxing, it is a lot of greenery on the campus, and it even gets a lake. Moreover, I like its classrooms design. The classrooms have large windows, you would feel like you are taking a course just in the wild, I like this design for giving me energy during the class. The residents around the university are simple and life here is quite convenient.

The courses I took in Augsburg are German language course, e-commerce, and service marketing. For German language course, I took A1.2 level, which is lectured in German. As a beginner, it's quite special to have this language course to be taught in the language that I was learning. The lecturer explained German in German which almost got me a headache at the beginning. After a few classes went on, I was fine with it and found it was interesting to do it in this way. For the e-commerce course, it's a very well-grounded course and provides a great amount of reading material for students. Luckily, its teaching assistant was very helpful, efficient, and willing to help out students. I've not only participated in the lecture part but also in the exercise section of it. So, I got the chance to work out a group presentation with the local students. For service marketing course, it provided very well-organized learning materials for students to learn and practice. It also has an exercise section for students to work out the weekly assigned questions together. It was really helpful to apply the theoretical part in some real cases.

Besides learning in class, I also experienced a lot daily. For me, the most significant parts were about cooking, finding treasure in a second-hand store, transportation, stores' opening hours, and enjoying the warm sunlight. To start with the cooking. As the living cost is much higher in Europe, the best way to save the expense is to cook by yourself. As a result, my cooking improved a lot. Second, it's about the second-hand store in Augsburg. One of the biggest is called "contact house" in Augsburg. In this store, you literally can find everything. The local people here are also enjoying in finding something useful in this store, it was always crowded. Third, it's the transportation systems here in Germany, there are different local systems in different cities. Fourth, the opening hours on the weekday is not long, which is about till 8 p.m. and nearly everything is closed on Sunday. I would think of it as an encouragement for people to get some good rest relaxing. Fifth, enjoying the sunlight. Maybe it's because the weather here is much colder than in Taiwan. Everyone just can't let go of any chance that can have good sunlight. Whenever it's a sunny day, you can see people strolling, children playing, and the elder chatting outside.

When I am reflecting on how and what my exchanging life in Germany changes me or inspires me, there does something that crosses my mind. I can tell myself as more an introverted person, I was attempting to make a change, but after all, I just found out there's no real need. Exchanging does not make me an extrovert, it's just showing me more aspects, ways, attitudes in life. Just always be kind, live in the moment, and hold the aspiration for the future are all I need. To conclude, I can't be more than thankful and appreciative to my parents and family. Without them being my financial and mental support, I could only be nowhere. I am glad that I get to see things and know myself better after this precious exchanging life in Germany.