

26-1 學校簡介

因緣際會之下，Michael 來到位於奧地利林茲的 JKU Linz 作為研究所二年級的交換學校。在出發奧地利之前，Michael 對奧地利生活的想像是一個嚴謹又奢華的音樂之國；但實際在這歐洲生活了三個月之後，除了絕美的自然環境療癒他學習的身心之外，對於奧地利與台灣之間的生活差異，就讓 Michael 來跟大家分享一下。「以前在台灣不太會去感覺到生活機能方便這件事情，但一到歐洲就完全不同」在林茲，店家早早晚上七點打烊休息去，週日則是完全不營業，去超市採買食材或是辦事情都要挑時間，深怕去晚了就又要得等上一天。Michael 提到，他發現在一些特別的小節日，一些商家還會小小偷懶，比預定營業時間晚開門，然後又早早打烊關店。和台灣普遍商家營業到九點、十點的情形相比，實在是很難習慣。

26-2 國外研修之課程學習（課內）

認真玩也認真學習的 Michael 在林茲大學一共修了五門課，因為林茲大學注重交換學生的課堂參與和學習，要求交換學生的修課數和出席率。在他的課表中，有一門行銷課讓 Michael 列為大魔王課，每週上課前都讓他緊張刺激指數不停攀升。該門課要求學生課前先讀過兩篇指定論文，上課時，老師直接隨機抽籤，抽中的學生必須馬上到台前報告。「整堂課只有我一個亞洲人，其他都是歐美學生，我真是咬緊牙關給他撐過去了」吃緊的課程讓 Michael 的交換學習生活充滿了自我挑戰。

26-3 國外研修之生活學習（課外）

這三個月來 Michael 也會趁著週末小假日到附近國家走走，目前的他已經集到奧地利、德國、匈牙利、捷克的旅行回憶。而今年也會是 Michael 人生中第一次在國外跨年，此趟旅程總共規劃了北歐跨年之旅、波羅的海三小國體驗、義大利水都行等等。當問到了他在歐洲旅行的感想，他感性地說「走到哪裡都很有文藝氣息，但最美的風景還是人。」在當地上的語言課中，老師除了教導德語之外，也多次利用下課時間帶我們到當地的市集、農場、博物館等等實際體會一下當地的文化風情，認識陌生人並與之互動。

26-4 交換/研修之具體效益（請條列式列舉）

1. 獨立自主

在整趟交換的過程中，Michael 所學會的第一件事就是為自己的伙食負責，從畏懼廚房變成能夠為 5 至 6 人烹飪簡單料理。

2. 危機處理能力提升

在語言溝通略具困難的環境中（德語區），無論在國內逛街踏青或國外旅行，當旅行中有同伴走失、遭遇扒手、飛機誤點、火車因為鐵路施工臨時更改最終站等等，Michael 都能存在緊張中學習冷靜，快速構思下一計畫或緊急應變方法，幫助自己與團隊早時脫困。

3. 語言能力進步

在交換的過程中，因為修了密集的德語課，令 Michael 對德語有基礎的接觸，能與當地人進行基礎對話，在語言交換的過程中也能順便推廣華語以及台灣文化。

4. 國際觀從培養到實踐文化智商

因為因緣際會修了跨文化管理課程，另 Michael 在課堂中能夠從互動式教學了解各國學生的文化背景，面對不同情況時知道各國學生因為文化差異所做的決策差異背後原因，從疑惑差異到知悉差異再到尊重差異最後採取行動主動體會各國的文化活動等。

5. 專業知識培養

在交換的期間 Michael 也選修了與自己人力資源管理碩士相關的選修課程-策略性人力資源管理，此堂課由來自加拿大的客座教授上課，並用每一位學身親自設計社會新鮮人的及公司管理者的雙邊角度詮釋兩份徵選工具的分析，分析中必須針對不同情境下的條件提出潛在問題與最佳解決方案。讓學生能夠了解新鮮人市場中勞資雙方的認知落差。

26-5 感想與建議

此點以英文針對文化差異、文化分享等等闡述

26-5-1 Cross Culture Reflection

a. Intercultural Comparison

Before I visit Austria, I think here will be an elegant and strict country of music, but it turns out to be a colorful and amazing place that beyond my imagination. And the most intriguing and meaningful parts indeed lies in the culture difference and rich humanity aspects which I have learned in these 5 months.

Nevertheless, although there is tremendous gorgeous new culture experience that I' ve been through, first, there are several culture differences attract my attention right after I arrived in this lovely country.

After I land in the airport of Vienna, suffered from more 2 hours of commute time to Linz by Öbb, the first thing I want to do is to find a restroom in Linz main train station. What astonishes me is that people need to pay around 0.5-1-euro dollar if you want to use the toilet in most public area which is never going to happen in Taiwan. Second, overall, the shops here in Europe usually close at 6-7pm even the super markets. In east Asian countries, such as Taiwan, a typical symbol is 24-hour convenience store and all the shops won' t rest before 10-11 pm. These is the most inconvenient difference that I spend lots of time to get used to.

Furthermore, the other difference that impresses me is the attitude of service staffs in public or government position. When I take my X-ray picture in the related medical institution for my health check, the lady and nurse in the reception all put a long face with indifference, which is far different in Taiwan you can always see people in reception are required to greet and bow with a 100 percentage of smile. I got a bad experience when I cancel my automatic charge from Sparkasse Bank for my dormitory fee which I not only write an email and go to the reception office 2 weeks earlier to cancel this service, but didn' t access it

successfully even the staff already replies me so. And what' s worst, because the bank already charge my account but fails to make it, so the staff in dorm office requires me to pay extra 8 euro for the punishment which is not my fault.

On the other hand, the diverse appearance of European culture also brings extreme warm and joyful experience. The bustling Christmas Market everywhere reminds me the condition of Asian everyday-opened night market. The Bavaria traditional holidays such as" Oktoberfest" or "Red Day" makes me fully feel the passion and hospitality of people here. In addition, I got a chance to have a glance on the party culture that exists in Western Culture in "Mensafest" or the A-1 club in down town of Linz, which I can barely see in Taiwan for such a popular "Life of Night" .

b. Experiences in European countries

In my exchange period, I also make several arrangements to travel around European countries for a variety of culture experience. I' ve already been to Czech Republic, Germany, Hungary, and will spend my new year vacation in Sweden, Estonia, Latvia. Undoubtedly, Taiwanese culture has an evident difference from Europe, however, if you take a closer look, it is also not difficult to find some interesting difference between different EU countries. In Prague, I got a special opportunity to visit historical Charles Bridge, Astronomical clock, and the great castle. Except from the site seeing spot, I go to the local restaurant and taste traditional rabbit meat and grill duck. In the capital of Czech, I find the language is quite different between German and Hungarian, the tone and pronunciation are independent developed. This Bohemia city talks about the stories of Habsburg and exists as a linkage between surrounding countries.

In Germany, which share the same language as Austria, I still can find some major difference between these two countries. German request more principles and rules than Austria, for instance, the punctuality, discipline. Austrian knows more approaches to enjoy life than German do. I also went to Zugspitze which is the highest mountain in Germany and share the same board with Austria.

In Hungary, I see many linkage and difference from Austria as well. The Hungarian beef stew is very common in Austria while schnitzel is also very common in Austria. In the time I stay in the Budapest, there is a small goal for me to go to the Széchenyi thermal bath to compare the Asian hot spring with it. Surprisingly, the spa in Budapest is not as hot as in Taiwan, but the scale and phenomenon around the bath is what Asian spa cannot reach. The countries I select for travel so far is all neighbor countries to Austria, the point is also to find out the similarities and difference among these four countries.

26-5-2 Local & Deep interaction in Austria

a. Let a Local Adopt You

During every Friday and Thursday of my leisure time, I will go to the Indoor Basketball of Lisa Senior High School near JKU. There, I am very glad to meet several Austrian Basketball fans which just like me. Andreas Atti is the one who is my friend and my new Austrian mentor in the same time. He tells me that the basketball court will be opened every Friday night for non-School Team members, and since then I start to participate their training every Friday.

Andreas Atti study chemistry as a bachelor degree student in JKU, and beside the academic duty, he spares no effort on the basketball skills training. Although in the real age, I am few years older than him as a master student, but he seems to have an attractive personality.

Inside the basketball court, Andreas' s a reliable Center player to help our team play a good defense. He is a tall and tough guy that teach me and my Friend Johnny to keep eye on the right position while we possess the ball. When He pays a full attention in the basketball court, he' s usually silent but act smartly as a leader and fight for the team play. When it comes to outside basketball court, Andreas becomes very talkative and easy going, he is also our friend that inspire us to learn new things and exchange our different culture. He mot only drives us to the countryside of Linz through small foggy forest and watch the stars while there is no Light pollution but also invite me to join the laser tag gun fight game that I' ve never done in Taiwan before. The most unforgettable experience will be he takes us to the "Heurigen" which is a special kind of restaurant in Austria that serves only cold dinner. There we have some traditional Austrian food with cold bacon, bread, gluemost (A hot apple alcohol drink). What surprised me is the small bowl of pig fat. Although it looks not real tasty, but it works perfectly when spreading on the bread.

b. Adopt a Local

To have a more comprehensive explore in Austria, I also visit several place and leave colorful memory on each spot, such as Vienna, Kaprun, Hallstatt, Postlingberg, and so on. Linz is the third biggest city in Austria, but in my mind, it is the best city that I' ve been to. In Vienna, I visit "Wiener Staatsoper" to join an instruction tour for a better understanding of the history of the art and music city. When the tour guide takes me to the back stage of the theater, I feel overwhelmed by the equipment and Pops that prepared in advance. In that moment, I can imagine why this venue can be such successful. The other place serve my attention is "Schonbrunn" palace. The "Great Lobby " inside the palace is tremendous fabulous and fancy. Given the completed description of the queen Teresa and the

family history, I can have a further understanding of this world heritage. Last but not the least, one standing out culture in European culture will be the culture of the coffee. I got the chance to go to “Café Central” to give myself a real experience of Austrian coffee culture. The luxury decoration inside let me recognize it’ s the place that the famous Austrian Writer Peter Altenberg says “Wenn der Altenberg nicht im Kaffeehaus ist, ist er am Weg dorthin. ” to prove his passion to this coffee shop.

In Hallstatt, the peaceful scenery is the proof of my first impression of this country, the beautiful lake is surrounding by small town as if trying to convey a graceful melody. Besides, the “Salzwelten” tour gives me a shocking lesson that how the ancient people acquire and live harmony with the salts crystallization.

In Kaprun, I almost experience my scary experience in my entire life. Right after I finish my first day ski lesson, I am taken to the top of 3000m hill with a steep slope. Keep falling and falling, I am very ashamed of myself as an human obstacles for the other skier who keeps passing by and dodge me on the ground. But I am not a person who will be easily admit of losing condition. After more than 20 times of tumbling, finally I can control the direction and prove to Austrian that I can also be qualified of this national sports.

The other interesting traditional culture icon “Krampus” which serve as a follower of St. Nicholas and beat naughty children around Christmas time. In Taiwan, we have a similar god followers that punish bad people around Chinese New Year. It’ s quite interesting to see different custom in different countries and understand the origin of the background of the story.

c. Cultural Shock or Culture Shaping

Until now, I’ ve been through many different culture difference in European. However, I think the difference can be called as difference are because there is always a reason behind. Somebody might fail to overcome the culture shock and decide to cruse the culture. In my opinion, I think it is people that create the culture, not culture create people. Hence, when you are facing a new culture, the first thing is to understanding rather than comparing which is superior which is lower. Culture can help you know better of certain groups, ethnicity.

I have joined different “Stammtisch “ over different country, sharing food from my country and taste food from other country, telling about the stories of my country and listen to other people’ s story. Interaction and mutual sharing are the real essence under the culture issue.

26-6 相片（2~3 張貼進 word 檔案，含說明，並 Email 原檔給國際處承辦人）



圖 a：與來
學生到教室
外城市挑戰
一項與學校
之大地遊戲



自各國的
外進行課
活動中的
招牌互動

圖 b：與學生會的夥伴們一同到匈牙利首都布達佩斯旅行



圖 c & d：亞洲渾話
台灣佳餚，分享給外
享台灣文化。



互享日所準備的
國的同學們，分

圖 e: 參與學生會所拒辦的奧地利滑雪之旅，在寒冬中的陡坡中挑戰我的極限，從不斷的跌跌撞撞中學
會基礎滑雪控制方向。